

WARRANTY

Rosko equipment is designed and certified for commercial use only. Rosko assumes no responsibility or liability of any kind for any part, labor, or component failure, or any property damage or personal injury resulting from a non-commercial installation or use, or for residential purposes, including risk of death.

Before placing a service call, the original purchaser must verify that the problem is not the result of an improper installation, insufficient power supply, incorrect setting, or wrong use. The costs incurred by these examples are not covered by this Limited Warranty and are at the sole expense of the customer.

Refer to the LIMITED WARRANTY PROGRAM for complete details.

COOKING EQUIPMENT

ONE (1) YEAR LIMITED WARRANTY ON PARTS AND LABOUR

Rosko warrants to the original purchaser that each new cooking appliance will be free from defects in materials or workmanship, under normal use and proper preventive maintenance as recommended by Rosko, for a period of one (1) Year from date of invoice or no later than 15 months from date of shipment, whichever comes first. Rosko will repair or replace the defective part with an equivalent or similar part according to the conditions and rates set by Rosko. Any warranty service requests must first be addressed to the Rosko Customer Service Department, which will issue a pre-authorization number, if applicable. The serial number from your appliance's data sheet must not be altered and must be legible. It must also correspond to the serial number referenced on your copy of the original invoice, which is also to be provided.

WASHING EQUIPMENT AND FURNITURE

ONE (1) YEAR LIMITED WARRANTY ON PARTS AND LABOUR

Rosko warranty guarantees that all new washing and furniture equipment will be free from defects in materials or workmanship when delivered to the original purchaser. The warranty will only apply if the products are used under normal indoor conditions, if the weight limits shown on technical sheets are respected, if the indications of assembly guides are followed and if proper preventive maintenance as recommended by Rosko is performed, for a period of one (1) year from date of invoice or no later than 15 months from date of shipment, whichever comes first. Rosko will repair or replace the defective part with an equivalent or similar part according to the conditions and rates set by Rosko. Any warranty service requests must first be addressed to the Rosko Customer Service Department, which will issue a pre-authorization number, if applicable.

955, rue Lachance Québec, QC G1P 2H3 Canada



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STAINLESS STEEL

The warranty does not cover surface discoloration and/or corrosion, that would be caused by acide-based, chloride-based or sulphuric products In contact with our equipment's.

Stainless steel is vulnerable to contamination, you should avoid using the following products :

Construction chemicals

- Solvents (ex: plumbing PVC solvents, etc...)
- Grout and stone cleaners
- Silver cleaners
- Chloride-based cleanser
- Prolonged contact with bleach
- Prolonged contact with standard steel (ex : can, scouring pads, etc...)
- Prolonged contact with corrosive foods (ex : lemon, salt, vinegar, etc...)

If one of the products above is in contact with stainless steel, rinse quickly with clear water and dry, after each use.

To make your existing stains, use a non-abrasive cream such as "Ber Keepers Friend[®]", a mild polish or a scuff-free scouring pad such as "Scotch-Brite[®]" (blue color) and rub in the direction of metal grain. Rinse with clear water and dry.

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